

Registering body report

22 May 2018

RTO Information

NTIS number	1892
Name	MPA Skills
Street Address	PO Box 5216
City/town/suburb	East Victoria Park
State	WA
Post code	6981

Learner and employer response

	Learners	Employers
Response count (number)	1168	370
Population count (number)	13	56
Response rate (per cent)	8984.6	660.7

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	79.4	19.5	86.8	18.2
Trainer Quality	82.4	17.0	87.8	16.4
Effective Assessment	80.2	16.8	86.6	16.8
Clear Expectations	79.5	17.2		
Learning Stimulation	77.8	17.7		
Training Relevance	78.5	17.7	87.4	16.2
Competency Development	79.2	16.4	86.1	17.5
Training Resources	77.4	18.5	86.0	18.1
Effective Support	79.8	17.1	86.0	18.7
Active Learning	78.1	16.4		
Overall Satisfaction	80.8	17.8	88.3	16.5

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	capturing AVETMISS data again, apprentices don't understand the AQF framework level ie don't know that they are studying at certificate III level
Main ways data has been used for continuous improvement	use employer questions that employers can relate to ...feedback from employers is that they can't answer most of those questions because they are not involved in the training